

Re: Roche Parish Council

I am currently contacting all Parish Council Clerks in Cornwall to let you know of a service called Inclusion Matters. This service has been commissioned by Cornwall Council. Inclusion Matters is a partnership project between Age UK Cornwall, Disability Cornwall, Inclusion Cornwall, Digital Inclusion and Cornwall Rural Community Charity [CRCC], who leads this service. In addition, we work with Cornwall Health Care Trust [NHS] to support hospital patient discharge across the county.

Our Service Offers:

Inclusion Matters is for the benefit and support of anyone with health and wellbeing needs within your parish districts. This service is in response of the 'Big Vision 2050' strategy for Cornwall. The aim being to facilitate and support the development of localism within our Cornish Communities, with a focus on two of the key priorities a Healthy Cornwall and a Connected Cornwall. In addition, advance the government's strategy for all adults to have a good foundation of the five essential digital skills.

We are available to help and support the needs of individuals or community groups who require some extra support, through difficult times they may be facing. We provide information, advice, guidance, and support community development, either on a one to one or group basis. We offer a free service through Cornwall Link to connect our communities to each other. This can be access here: <https://cornwall-link.co.uk/>

Hospital Patient Discharge:

Combining and promoting inclusion and empowering independence as part of the 'Adult Social Care Prevention Offer'. Our hospital discharge service is focussed on alleviating the pressure of patient readmissions upon the NHS. We accept referrals for any adult patient on Pathway 0, with a focus on isolated or lonely individuals. We support patients upon and following hospital discharge and up to six weeks thereafter. This can be through information, advice and guidance, practical help, befriending and a host of other means. In addition, we have close links with Cornwall Carers Service, Veteran Carers Service, and can make direct referrals or provide, where applicable, for the unpaid Carer/Relative.

Volunteers:

We have a bank of volunteers who can where appropriate be matched to clients. We can help anyone wishing to volunteer to find a placement within their own community. This could be either with the Inclusion Matters service partners, or with a completely different organisation.

Resources:

Furthermore, we have a selection of leaflets and contacts, plus resource information gathered through our ongoing asset mapping of our local communities. This may also be of help to you as you carry out your role.

I have attached the following leaflets which explain and provide an overview of the services offered by Inclusion Matters in Cornwall, as follows:

- Cornwall Council – Promoting Inclusion and Empowering Independence
- IM Inclusion Matters A5 Leaflet
- IM Volunteer leaflet
- IM Cornwall Link Flyer & Poster
- IM Hospital Discharge Leaflet
- IM HD Pathway Leaflet
- Inclusion Matter/Hospital Discharge Referral Form

Please feel free to post these on your parish websites or notice boards, and distribute within your local communities, as you feel would be appropriate and beneficial.

Referrals:

If anyone would like to access any one of our services, we accept both self-referrals and professional referrals. The only exception is in relation to our hospital patient discharge service, where we invite medical professional referrals only.

Please email completed referral forms for any of our services to: inclusion@cornwallrcc.org.uk

Our website can be accessed here: <https://cornwallrcc.org.uk/projects>

If you have any questions or would like to discuss the service please do not hesitate to get in contact, either by phone or email. Further specific contact details can also be found on the leaflets I have attached. Please note, this is not a marketing email. We are keen to reach out, and where appropriate discuss any possibility of any collaboration which could be of benefit to your parish or the wider communities within Cornwall.

Wishing you all the best and thanking you for your time.

On behalf of Inclusion Matters

Warm regards

Angela

Angela Jones, e-mail: Angela.Jones@cornwallrcc.org.uk

[Pronouns: She/Her]

Hospital Discharge and Community Asset Worker [North-East-Mid Cornwall]

Community Asset – Monday, Thursday, Friday only (09:00 am to 16:00 pm)

Cornwall Rural Community Charity, 2 Princes Street, Truro, Cornwall, TR1 2ES

Tel: 07968 605321 **Website:** <http://www.cornwallrcc.org.uk>



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